

THE RVRMA ~ RANCH HOUSE RULES AND REGULATIONS

Revised January 2025

Eligible Users of the Ranch House

Members and Registered Guests

MEMBERS:

Membership to the River Valley Ranch Master Association (RVRMA) Ranch House Facility is based upon ownership of a lot or unit in River Valley Ranch. Each lot or unit conveys rights to membership at the Ranch House.

Members shall abide by all Rules and Regulations of the Ranch House. The principal adults are responsible for ensuring that all persons on the membership account, including minor aged children, understand and follow the Ranch House Rules and Regulations.

Eligibility is determined according to the definition of family as defined in the *Amended and Restated Master Declaration of Protective Covenants for River Valley Ranch (hereinafter, "CC&R's")* that are assumed by each property owner at the property's closing.

Per the CC&R's (pg. 2 of 2nd amendment paragraph), a "family" may be comprised of the following:

- No more than two principal adults,
- The legal dependents of one or both of the principal adults and/or
- Two additional family members (adults or children) who are related by blood or marriage to the principal adults **and** living in the residence. Accepted blood relationships are grandparents, parents, siblings, aunts/uncles, nephews/nieces, and grandchildren.

Children of the principal adults must be under the age of 25 **and** living in the home to be eligible as dependents on the membership, otherwise will be considered as part of the two "additional family members" allowed on the account. Residency requirements still apply. Dependents over the age of 17 may be required to show proof of residency.

Ranch Members:

Lot or unit owners in good standing.

- 1. Each lot or unit conveys membership rights to the Ranch House to one family group according to the definition of family as defined in the CC&R's.
- 2. Ranch Members must complete membership paperwork (including a signed release of liability form) and turn it into Member Services.
- 3. Ranch Members will be activated upon verification of ownership by Ranch House management.
- 4. Upon verification and input of member information, members will receive a member identification number (generally via email) to use at check-in. A photo will be attached to each member's account. Members must check-in using their number prior to each use of the Ranch House facility.

Transferred Members:

Membership based on membership rights being transferred from an owner to a non-owner party.

- 1. Lot owners who have not yet built and occupied a home/unit may transfer their lot membership rights to a person or family who is related to the property owner by blood or marriage. The family must be eligible for membership within the limitations prescribed by the definition of family within the CC&R's. Upon transfer, the property owner's membership will be inactive, and they cannot use the Ranch House facilities during the transfer period.
- 2. Lot owners who own a developed residential unit may transfer their lot or unit membership rights to family or tenants. The unit's membership rights do not transfer to tenants of the Accessory Dwelling Unit (ADU) unless the owner or tenants of the main dwelling unit transfer the membership rights to the ADU tenants. The transferee must be eligible for membership within the limitations prescribed by the definition of family within the CC&R's. Upon transfer, the property owner's membership will be inactive, and they cannot use the Ranch House facilities during the transfer period.
- 3. Transfer of membership must be for no fewer than ninety-one (91) days.
- 4. All transfer requests must be done via the 'Transfer of Membership Form' on the website. Those owners transferring to a renter must also provide a copy of the lease stating the lease dates and adherence by the tenant to all RVRMA covenants, policies, procedures, rules, and regulations. The lease must be signed by both parties.
- 5. Transferred members will be activated upon verification of family relationship or residency and lease by Ranch House management.
- 6. Upon verification and input of member information, members will receive a member identification number (generally via email) to use at check-in. A photo will be attached to each member's account. Members must check-in using their number prior to each use of the Ranch House facility.
- 7. Each time a property owner changes the assignment of his/her membership right to a lot or unit, the property owner will be assessed an administrative fee. This fee may be paid by the owner or transferee as assigned. Homeowners receive one complimentary transfer a year.

Accessory Dwelling Unit and Thompson Corner Members:

Membership based on residency in an Accessory Dwelling Unit (ADU) or Thompson Corner (TC) home and monthly fee.

- 1. ADU or TC residents may sign up as individuals or family. Family membership is subject to the definition of family as prescribed in the CCR's and only one family is eligible per residential unit.
- 2. Members must complete 'Thompson Corner & ADU Membership Form' online or in person (including a signed release of liability form) and turn it into Member Services.
- 3. ADU and TC members will be activated upon verification by Ranch House management of ownership or residency and lease. The lease must state the lease dates and adherence by the tenant to all RVRMA covenants, policies, procedures, rules, and regulations. The lease must be signed by both parties.

- 4. Upon verification and input of member information, members will receive a member identification number (generally via email) to use at check-in. A photo will be attached to each member's account. Members must check-in using their number prior to each use of the Ranch House facility.
- 5. TC owners may sign up for a 4-month minimum membership; paid on a monthly basis. Cancellations must be received by the 15th of the month prior to month cancelled. No prorations.
- 6. ADU and TC tenants may sign up for a 4-month minimum membership; paid on a monthly basis. Cancellations must be received by the 15th of the month prior to month cancelled. No prorations. They also much provide a copy of their lease which covers the whole time period of desired membership length.

Multiple Owners of Lots/Units:

Membership based on a lot that is owned by more than one family, including partnerships, corporations, or LLCs (collectively "Entity").

- 1. The majority owner of the lot will be the primary member unless transferred as provided below. If the lot is owned under an Entity, a primary member must be designated and complete the membership process as a Ranch Member.
- 2. Entity Membership rights can be transferred among the members of the Entity by completing the 'Transfer of Membership Rights Form'. The designated members must meet the definition of family as stated in the CCR's and must be listed as owners of the lot/unit at the time of acquisition.
- 3. Ranch House management will verify that the Ranch House member is a duly qualified member of the Entity at the time of initial acquisition.
- 4. Upon verification and input of member information, members will receive a member identification number (generally via email) to use at check-in. A photo will be attached to each member's account. Members must check-in using their number prior to each use of the Ranch House facility.
- 5. The administrative transfer fee may be charged for each transfer; one complimentary transfer per year.
- 6. Subsequent transfers of fractional interest of unit/lot ownership for the purpose of Ranch House membership privilege transfers shall not be recognized; all members must be legitimate lot/unit owners at the time of initial acquisition.

Medical Caregivers:

1. Medical caregivers of one of the members of the household will be permitted to access the facilities solely for the purpose of safety and companionship of said owner. Caregivers are not authorized to use the facility for personal recreation.

Guests:

Guests are authorized non-member users of the Ranch House facility. Ranch Members, Transferred Members, ADU Members and Thompson Corner Members in good standing are allowed to have guests. Tennis Members may bring guests for tennis only. Members are responsible for ensuring that guests are aware of, and adhere to, the Ranch House Rules and Regulations. Members are liable for any damages or costs incurred by their guest(s).

- 1. Guests visiting the Ranch House must be accompanied by a member or called in the day of their visit by the homeowner. Members must check their guests in at the Front Desk upon entry, fill out appropriate paperwork and pay the applicable guest fee(s), which are charged to the Member account. Members are liable for their guest(s) and any charges they incur.
- 2. Members are responsible for the conduct and safety of minor aged guests who are at the Ranch House, even if the child is old enough to use the facility without adult supervision.
- 3. Each membership may check in no more than 8 guests per day.
- 4. Guest Fees are \$9/day for adults (13+) and \$7/day for children (3-12).

General Ranch House Rules

- 1. All alcoholic beverages consumed or otherwise possessed on the Ranch House facilities must be purchased at the Ranch House. Alcohol purchased must be consumed on Ranch House premises. The Ranch House reserves the right, in its sole discretion, to refuse service to any member or guest. Alcoholic beverages will not be served or sold, nor permitted to be consumed, during hours or at locations prohibited by law. No alcoholic beverages will be sold or served to any person not permitted to purchase the same under the laws of the State of Colorado, or any applicable ordinances or regulations.
- 2. Dogs or other pets are not permitted in the Ranch House or within the outdoor fenced area of the Ranch House property, except as determined by Americans with Disabilities Act with the service animal clearly marked as such or with explicit permission of management. Any dog allowed on Ranch House property must be leashed. Members are responsible for damage caused by an animal owned by the member or under the member's control.
- 3. Smoking is not allowed inside the Ranch House facility or within the outdoor fenced area of the Ranch House property.
- 4. Absolutely no fireworks are permitted anywhere in the Ranch House or within the outdoor fenced area of the Ranch House property unless part of a fireworks exhibit organized and conducted by the staff of the Ranch House.
- 5. Firearms and weapons of any kind are not permitted at the Ranch House facility at any time.
- 6. Management reserves the right to remove involved parties from the facility who are engaging in behaviors that are destructive or threatening to persons or property, against policies set forth for use of the Ranch House, unsafe to fellow members or in other ways disruptive to staff, members, and/or the intended nature of the facility. In such instances where inappropriate behavior continues, members or guests may have their Ranch House privileges revoked or suspended for a period of time

as determined by the RVRMA Executive Board (See Staff Treatment Policy Resolution – 2005).

- 7. Ranch House personnel have full authority to enforce Ranch House Rules and Regulations; infractions will be reported to management. Warnings from the staff regarding infractions of the rules may be reported to the Executive Board of Directors for further action.
- 8. Use of the Ranch House facilities may be restricted from time to time.
- 9. Members should not request personal services from employees of the Ranch House who are on duty or the personal use of the Ranch House's furnishings or equipment which are not ordinarily available for members' use.
- 10. Members and their guests may not abuse any of the Ranch House's employees, verbally or otherwise. All employees of the Ranch House are under the supervision of the General Manager. No member or guest shall reprimand or discipline any employee, nor shall a member request an employee to leave the Ranch House facilities for any purpose whatsoever.
 - Any comments regarding an employee not rendering courteous and prompt service should be reported to the General Manager immediately.
- 11. All complaints, criticisms or suggestions of any kind relating to any of the operations of the Ranch House, or its employees, must be in writing, signed and addressed to the General Manager.
- 12. The Ranch House management reserves the right to amend or modify Ranch House Rules and Regulations as it deems necessary and will notify the Board of Directors and membership of any changes.

Ranch House Usage Guidelines

Facility Hours and Availability and Ranch House Accounts

Hours and Availability:

- 1. The Ranch House facility shall be open on days, and during hours, as established by Ranch House management. General Ranch House hours of operation are Monday through Friday, 6am to 8pm and Saturday and Sunday 8am to 7pm. Although these hours may vary based on time of year.
- 2. The Ranch House may be open limited hours or closed on Thanksgiving, Christmas Eve, Christmas Day, New Year's Eve, and New Year's Day. Other holiday closures may apply. All holiday closures or hours of operation will be noticed at the Ranch House, via email communication and/or on the Association's website.
- 3. Areas of the Ranch House facility may be closed from time to time for both scheduled and emergency maintenance and repairs. Notices will be posted of any facility closures in the Ranch House, via email communication and/or on the Association's website. The Ranch House may be closed for major maintenance needs for an extended period of time. Such a closure will be determined by the needs of the facility and Ranch House management.
- 4. At all times, an adult or caregiver fifteen (15) years of age or older must accompany and supervise children eleven (11) and under when visiting or using the Ranch House facility. Certain areas of the Ranch House have specific rules and/or age restrictions.
- 5. Children under the age of fifteen (15) are not permitted on the second-floor Fitness Center of the Ranch House unless:
 - 1) The child is at least the age of eleven (11) and is exercising under the supervision of their parent. The parent must remain with the child in the gym.
 - 2) The child is at least the age of eleven (11) and is exercising under the supervision of an RVR-approved personal trainer and has permission from their parents and RVR management.
 - 3) The child is at least the age of thirteen (13) and has completed a course with Ali Anderson for gym etiquette and safety, and parents of the child have completed an additional waiver for their child to use the gym without their supervision.
- 6. The various rooms in the Ranch House, in its existing condition and during normal hours, are open for use by members. Members and guests are not allowed in the service or restricted areas of the Ranch House.

Ranch House Accounts:

- 1. One-time charges, including food and alcohol purchases, guest, and activity fees, are charged at time of service. The Main member on the membership account is the responsible party for all charges incurred on the account.
- 2. An 'open tab' may be kept for a day allowing multiple purchases to be combined into one charge. Multiple members on the same account can charge to one open tab. The charges will be charged at the end of the day.
- 3. Children are allowed to purchase to the member account at the Juice Bar. Parents and caregivers are responsible for knowing that their child is at the Juice Bar; staff cannot be responsible for purchases made by unsupervised children.
- 4. An unsuccessful attempt to charge the credit card on file will result in a phone call to advise of the situation. After two unsuccessful attempts to resolve an outstanding charge (by phone or email), the Ranch House account will be suspended. After three unsuccessful attempts to resolve the situation, a freeze will be placed on the membership account and collection action may commence.
- 5. Recurring charges such as membership fees, fitness class fees and locker rentals are billed and charged on a monthly basis to the credit card on file on the membership account.

Ranch House Locker Room Rules

Lockers, Showers and Steam Rooms

- 1. Any clothing or toiletry items found discarded on the locker room floor, in the shower areas or left in an unrented locker overnight may be assumed to be lost by its owner and placed in the Ranch House lost and found.
- 2. Lockers are for daily use as "cubbies" and items left overnight will be removed. Locker rental, which includes a key to secure items in the locker and leave overnight, is available for a monthly fee. The RVRMA is not responsible for the loss or theft of any items in either locked or unlocked lockers.
- 3. Members and guests are reminded when using the locker room amenities to be respectful of the privacy of others, maintain suitable noise levels, to place soiled towels in laundry bins following use and that steam showers, blow dryers, toiletry supplies and showers should be utilized appropriately.
- 4. Children must be monitored by the parent or caregiver during use of the locker room. The adult or caregiver must supervise behavior to ensure the following: respect for the privacy of others, appropriate noise levels, reasonable shower time, towels are placed in laundry bins and children are not playing in the locker room.
- 5. A family bathroom/changing room is available near the Front Desk for use with children too young to be unaccompanied to the locker room by a caregiver or parent of the opposite sex.

Ranch House Fitness Center Rules

Fitness Studio and Cardio and Strength Room

- 1. Members utilizing the Fitness Center need to be clothed in proper workout attire. For safety reasons, sandals, flip-flops, street shoes, or elevated shoes are not allowed. Management reserves the right to challenge any questionable attire.
- 2. Please no black soled or hard soled shoes in the Yoga Room. Bike shoes should be put on just before getting on the spin bikes.
- 3. Fitness equipment users (weights, strength machines, cardio machines, yoga mats, etc.) must wipe down the equipment after use with the supplied sanitizer.
- 4. Fitness equipment users must return equipment to racks or storage areas when finished.
- 5. Please avoid dropping weights on the floor.
- 6. Cardio machine users should limit their time to 30 minutes when others are waiting.

Fitness Center Age Requirements

Children under the age of fifteen (15) are not permitted in the second-floor Fitness Center of the Ranch House unless:

- 1. The child is at least the age of eleven (11) **and** is exercising under the supervision of their parent. The parent **must** remain with the child in the gym.
- 2. The child is at least the age of eleven (11) **and** is exercising under the supervision of an RVR-approved personal trainer **and** has permission from their parents and RVR management.
- 3. The child is at least the age of thirteen (13) **and** has completed a course with Ali Anderson for gym etiquette and safety, **and** parents of the child have completed an additional waiver for their child to use the gym without their supervision.

Youth Gym and Safety Course

Do you have a 13- or 14-year-old teen who would like to use the gym without a parent? See below for the process.

- 1. Complete Gym Etiquette and Safety Course 90 Minutes, (parents do <u>not</u> need to attend).
- 2. Set up a time to meet with Ali (parents do not need to attend).
- 3. Sign Code of Conduct and Personal Responsibility Form (must be signed by the child, parent, and Ali).

If you'd like to take the first step and meet with Ali, who is conducting the course, please reach out to her directly to schedule: ali.anderson@rvrma.org.

Ranch House Aquatic Center Rules

Recreation Pool, Wading Pool, Lap Pool, and Spas (Hot Tubs)

General Aquatic Center:

Use of the Aquatic Center facilities at the Ranch House at any time is at the swimmer's own risk and may result in certain unforeseeable risks. Neither Ranch House staff nor River Valley Ranch Master Association shall have any liability to any member, or guest of a member, for damage or injury resulting from use of the pool facilities. The Ranch House is under no obligation to have personnel with any specific types of training in the aquatic facilities.

- 1. Any injuries or accidents should be reported to the Ranch House staff immediately.
- 2. Lifeguard staff guards the Recreation Pool and slide during set hours in the summer. During the "off-season" (Labor Day to Memorial Day) there are no lifeguards on duty in the aquatic area. Lifeguard staff do NOT guard the Spas (hot tubs), Wading Pool area or Lap Pool at any time, summer, or off-season.
- 3. The lifeguards are in charge of enforcing the rules of the Ranch House in and around the Aquatic Center. Anyone disobeying or ignoring enforcement of the rules or an attempt by a lifeguard to maintain safety is considered in violation of the General Ranch House Rules. If a member disagrees with the directive given by a lifeguard, the directive must be obeyed immediately and then brought to the attention of management.
- 4. A lifeguard's response to an infraction or unsafe activity in the Aquatic Center (whether or not they are within the Ranch House Rules and Regulations or posted signs) may include, but is not limited to; a verbal warning, sitting out of the pool or spa for a period of time or leaving the aquatic area for the rest of the day. Repeated infractions by a member or guest may be brought to the attention of Management and then the Executive Board and dealt with accordingly.
- 5. All children eleven (11) and under, must be supervised at all times by an adult or caregiver at least fifteen (15) years of age, while at the Ranch House Aquatic Center. Supervision is defined as having the child(ren) in view at all times or being in the pool/spa with the child(ren).
- 6. Parents or caregivers are not allowed to leave children under the age of eleven (11) unsupervised in the Aquatic Center area to use the Tennis facility.
- 7. All Aquatic Center users must shower prior to entering the pools or spas, especially when returning from the restroom or following a workout, to limit the spread of bacteria and germs.
- 8. Lifeguards may call for a "Safety Break" if they feel that they cannot see the bottom of the pool due to congestion, raindrops or if they feel there is any safety concern (i.e. sun fatigue, wild play). This break will generally last 10 minutes and is signaled by the Lifeguards.
- 9. Proper swim attire is required while using the pools or spas. Tee shirts may be worn for sun protection. Management has discretion to determine "proper swim attire."
- 10. Wet bathing suits are not permitted in the Lobby, Juice Bar or Great Room areas. All bathers must dry off before entering the building. Bathers are encouraged to wear cover-ups when in the building. No bathing suits, cover-ups, etc. allowed in the Great Room.
- 11. If there is a bio-incident (accident) in a pool or spa, that pool or spa will be closed by staff for an appropriate period of time according to the bio-incident protocol for cleaning and sanitizing.

- 12. The pools and spas will be closed when lightning is observed, or thunder is heard in the immediate area. The pool may reopen thirty (30) minutes after the last noticeable lightning strike or sound of thunder.
- 13. Caution should be used when walking on wet floors, slide stairs and pool deck. Please be especially careful of locker room floors and when entering the building from the lap pool.
- 14. Alcohol is not allowed to be brought onto premises but is available for purchase at the Juice Bar. Only plastic or aluminum containers are allowed in the Aquatic Center.
- 15. Food, gum, candy, and beverages besides water are not allowed to be consumed in the pools.
- 16. No skateboards, rollerblades or bicycles are allowed in the Aquatic Center or fenced area behind the Ranch House.

Recreation Pool (Big Pool):

1. All children eleven (11) and under must be supervised at all times by an adult or caregiver at least fifteen (15) years of age while at the Ranch House Aquatic Center.

Recreation Pool supervision is defined as having the child(ren) in view at all times from the Recreation Pool deck or being in the Recreation Pool with the child(ren).

- 2. An appropriate caregiver must be **in** the pool with his/her child if the child is not a competent swimmer. Lifeguards will advise the guardian if they feel that the child is not a competent swimmer.
- 3. Rafts and other flotation devices may be allowed at Lifeguard's discretion. Jumping off the sides of the pool onto flotation devices or kickboards is not allowed.
- 4. Incontinent persons including babies must wear swim diapers.
- 5. The slide will be closed when Lifeguards are not on duty or as determined by management.
- 6. When going down the slide, person must slide down feet or knees first. No head or back first.
- 7. Flotation devices cannot not be taken down the slide.
- 8. Horseplay should be avoided in the waiting line at top of slide. Slide users should walk up the stairs and use caution as it is slippery.
- 9. Climbing on or near rock waterfalls or walking up the slide is not permitted. When the slide is on, play is not allowed in the pool around the slide exit area.
- 10. Slide privileges may be suspended at any time for unsafe behavior

Wading Pool:

1. All children eleven (11) and under must be supervised at all times by an adult or caregiver at least fifteen (15) years of age while at the Ranch House Aquatic Facility.

Wading Pool supervision is defined as having the child(ren) in view at all times from the Wading Pool deck or being in the Wading Pool with the child(ren).

2. Incontinent persons including babies must wear swim diapers.

Lap Pool:

- 1. The Lap Pool is to be used for workout purposes: lap swimming, water jogging/walking, water aerobics or an organized swim class/lesson (adult or child).
- 2. Individuals not utilizing the pool for workout purposes (splashing, playing, etc.) will be asked to vacate the lap pool by staff or another member/guest if that person intends to use it for a workout purpose.
- 3. All children eleven (11) and under must be supervised at all times by an adult or caregiver at least fifteen (15) years of age while at the Ranch House Aquatic Center.

Lap Pool supervision is defined as having the child(ren) in view at all times from the Lap Pool deck or being in the Lap Pool with the child(ren).

- 4. Lap Lane Etiquette:
 - Swim to the right of your lane when sharing the lane with another swimmer or jogger.
 - If a swimmer in the same lane is right behind you, wait at the end of the lane for them to pass you.
 - When standing at the wall of a lane, stand to the right (when facing the wall) whenever possible to allow space for the incoming swimmer.

Spas (Hot Tubs):

- 1. All children eleven (11) and under must be supervised at all times by an adult or caregiver at least fifteen (15) years of age while at the Ranch House Aquatic Facility.
 - Spa supervision is defined as having the child(ren) in view at all times from the Spa deck or being in the Spa with the child(ren).
- 2. The smaller Therapeutic Spa is intended primarily for therapeutic purposes because it is deeper and has higher pressure jets.
- 3. No food, gum or candy is allowed in either spa Adults may responsibly consume beverages while children are allowed to drink water when using the spas; please take care not to spill beverages in the spas.
- 4. There will be a two-drink limit (alcoholic beverages) for adults in spas.
- 5. No toys, floaties or noodles of any type are allowed in either spa, with the exception of personal flotation devices (PFDs).
- 6. Horseplay or splashing is not allowed in the spas.
- 7. Jumping or diving into the spas is not allowed.
- 8. Spa users should take care when using the spa stairs and exercise caution when exiting the spa as it is slippery, especially in winter.
- 9. Prominent health organizations advise, for health and safety reasons, that any child under the age of five (5) should not use a hot water spa of any kind. Additionally, elderly persons, pregnant women and those people taking medications or that have health conditions which require medical care should consult with their physician before entering a spa with high water temperatures, such as those at the RVR Ranch House (which are kept around 103°).

Ranch House Tennis Center Rules

Open Play, Clinics/Lessons, and League

General Tennis Play:

- 1. Tennis members must check in at the Front Desk upon entering the Ranch House. Members will be assigned a member number. Photos will be attached to each member's account.
- 2. Purchases for services and goods will require a valid credit card on file. Payments are rendered at the time of service.
- 3. Access to the tennis area is through the Ranch House main doors. Entering and leaving through the side gates is prohibited.
- 4. Tennis members are permitted to have 3 guests/season. The same guest cannot come more than 3 times per season no matter who invites the guest. The tennis guest fee is \$25 for each visit.

 All guests must register at the Front Desk and sign a waiver liability form. Homeowners are permitted to have unlimited tennis guests at the standard \$9 guest fee if they are immediate family (parent, child, spouse, grandparent, grandchild, sibling, in-law). Members are responsible for ensuring that their guests know and follow the Rules and Regulations.
- 5. Court reservations can be made on the member portal, RVR app, or at the front desk. Ranch House members may make court reservations 5 days in advance and tennis members may make them 2 days in advance. Players may not "double book" courts on the same day (two court times-different opponents) unless prior approval is obtained from the Director of Tennis.
- 6. Courts are available in 90-minute blocks.
- 7:30 9:00 a.m. (M-F only, courts not available to book until 8am on Sa/Su)
- 9:00 10:30 a.m.
- 10:30 a.m. 12:00 p.m.
- 12:00 1:30 p.m.
- 1:30 3:00 p.m.
- 3:00 4:30 p.m.
- 4:30 6:00 p.m.
- 6:00 7:30 p.m.
- 7. Playing time may be extended if the court is not reserved, however court must be relinquished upon request to players that have not utilized a previous court time.
- 8. Cancellation of court times are encouraged a minimum of 4 hours in advance of scheduled time. Members reserving a court must arrive no later than fifteen (15) minutes from the reservation start time or the court reservation will be released.
- 9. Members with scheduled private lessons or clinics must cancel a minimum of 24 hours in advance. If canceled less than 24 hours, 50% will be charged. If a member no shows, the full amount is charged. Events marked as "non-refundable" or have a different cancellation policy are exempt from this rule.
- 10. The ball machine may be reserved after 12:30 p.m., subject to availability.
- 11. All players are required to sweep the court surface and lines at the conclusion of play.
- 12. Proper tennis attire is required. Regulation tennis shoes are required. No running or hiking shoes permitted. Shirts must be worn at all times. All guests are expected to adhere to the dress code

- 13. Alcohol must be purchased and consumed on the premises. Alcohol is not allowed to be brought onto the premises from outside. Glass containers are not allowed in the Tennis area.
- 14. Proper tennis etiquette should be observed at all times. Excessive noise, racquet throwing, or profanity will not be permitted at any time.
- 15. Members must follow all policies regarding play as set forth by the Tennis Director and/or the USTA.
- 16. Use of the tennis courts is subject to the control of the Ranch House. The Ranch House may reserve courts for special events when needed.
- 17. The tennis facilities may be closed when necessary for maintenance operations, events, and unsafe weather or conditions. Courts will remain closed at the discretion of the Tennis Director and maintenance staff and cannot be played on until deemed playable.
- 18. In the event that courts are re-opened after a closure, the Tennis Director will have priority in usage followed by any scheduled activity (League, round robin, etc.). Members can then reserve the court if available.
- 19. The Tennis Director may reserve courts at any time for programming purposes.
- 20. The Ranch House staff may implement temporary rules during peak play periods as deemed necessary.

RVR Sanctioned League Play Rules and Regulations

- 1. Every player on an RVR League team MUST be an RVR property owner or RVR Tennis member and adhere to all RVRMA membership rules and regulations.
- 2. Captains must verify their match court reservations for the whole league season at least 48 hours prior to their first match. Management will make every effort to accommodate league play, but courts are subject to availability.
- 3. League matches will be booked on Courts 3, 4, and 5. Courts 1 and 2 will be made available at the discretion of the Tennis Director.
- 4. The Tennis Director will make every effort to make Courts 1 and 2 available in the case of a double booking (2 home teams playing at the same time) but cannot guarantee their availability. Captains can choose to reschedule the match or use other public tennis facilities.
- 5. Rescheduled matches must be approved by the Tennis Director prior to booking courts with the Front Desk.
- 6. One can of balls will be provided for each match. Players should return the match balls to the Tennis Pro Shop or the Front Desk after play.
- 7. Visiting team players who are not RVR members must sign in on the Visiting Team sheet at the Front Desk each visit and fill out an RVRMA Waiver of Liability (once a season) prior to playing on the RVR courts.

Members and visiting players must follow all policies regarding league play as set forth by the Tennis Director and/or the USTA