



Irrigation Issue Reporting Protocol

Please contact the Front Desk at the RVR Ranch House by frontdesk@rvrma.org or via phone 970-963-6300.

Try to give them as much information as possible; a picture or a video is very helpful. You can email this to Travis Green at travis.green@rvrma.org; be sure to include your address and describe your problem with a location in the subject line.

Things to focus on are as follows:

- **Location** – try to get exact as possible. Get street name, geographic location (i.e. Orchard Park, The Ranch House etc.) and approximate intersection and/or other landmarks.
- **What is the issue?**
 - Is there water going into the air?
 - Is water gushing and it appears to be emergency?
 - Is a head just dribbling?
 - Are there other sprinklers in the area or is it the only one spraying?
 - Does the water stop flowing when the sprinkler go off or does it continue to leak when the other sprinklers in the area turn off?
 - Is the ground or turf starting to heave or bubble?
- **Does it seem like it's an emergency?**
- **How long has the water been spraying/leaking/soaking?**

If the Issue is on the Golf Course, please let the golf course know at 970-963-3625 or steve@rvrgolf.com.

